

	<b>Supplier Quality Management:</b> <b>List of Tender Returnables Documents</b>	Unique Identifier	240-12248652
		Revision	7
		Effective Date	2022/01/26
		Specification	240-105658000
<b>Category 3 : Quality Requirements</b>		<b>Deliverables to be evaluated indicator = 1</b>	
<b>SECTION A : Quality Management System Requirements ISO 9001</b> <b>Objective evidence of documented QMS that is not certified but complies with ISO 9001</b>			
		<b>Apply =1</b>	
A.1 Quality Method statement/ Operational Plan based on the Scope of Work. i.e Detailed Timelines/ Milestone in line with the programme for the project, and/or provide a recently certified copy of the valid registration/certification as evidence of the company's capability and capacity to execute the scope of work and (OEM Letter)		1	
A.2 Verifiable proof of documented information for the customer satisfaction survey conducted on the similar project (i.e. not a template but a record)		1	
A.3 Verifiable Documented Information of successful execution/ similar experience in the Supply and Delivery of Heater Elements (History/references)		1	
A.4 Documented information for control of non conforming outputs (Product/ Service) and including handling of customer complaints Clause 8.7 of ISO 9001:2015		1	
<b>Section A Score Option 2</b>		<b>4</b>	
<b>SECTION B : Evidence of QMS in operation (Tender Quality Requirements -Ref 240-105658000)</b>			
		<b>Apply =1</b>	
B.1 Documented information for defined roles, responsibilities and authorities - Organization chart and Responsibility matrix (must include but not limited to quality management function/role) (Clause 5.3 of ISO 9001:2015)		1	
B.2 Documented information for Control of Externally Provided Processes, Products and Services including rentals/hired services - Must include criteria for evaluation, selection, monitoring of performance, and re-evaluation of external providers (Clause 8.4 of ISO 9001:2015)		1	
<b>Section B Score</b>		<b>2</b>	
<b>SECTION C: Contract Quality Plan Requirements (Ref 240-105658000 and 240-109253698).</b> <b>Draft Contract Quality Plan specific to the scope of work as described in the tender documents (Ref ISO 10005)</b>			
		<b>Apply (Yes=1)</b>	
NB! Draft Contract/Project Quality Plan has important QA deliverables		1	
<b>Section C Score</b>		<b>1</b>	
<b>SECTION D: Quality Control Plan Requirements (Ref 240-105658000 or 240-109253302)</b> <b>QCP /Checklist/ ITP (Quality Control Plans) as per Scope of Works (Ref ISO 10005)</b>			
		<b>Apply = 1</b>	
NB! Draft/ Example of an Inspection and Test Plan (ITP) or Quality Control Plan (QCP) on similar and/ or previous work done		1	
<b>Section D Score</b>		<b>1</b>	
<b>SECTION E: User defined additional Requirements &amp; miscellaneous (Ref 240-105658000)</b> <b>Customer specific requirements &amp; other standards and required can be listed and evaluated here</b>			
		<b>Apply (Yes=1)</b>	
E.1 Form A is completed and signed.		1	
E.2 Product/ Service Risk Register( List all Risks associated with delivering the scope of work, what actions will be taken to minimise and mitigate the identified risks) Quality Risk Register not Safety Baseline Risk Assessment		1	
<b>Section E Score</b>		<b>2</b>	
<b>NAME OF ESKOM REPRESENTATIVE</b>		Risk and Assurance representative	
<b>DATE ISSUED</b>		03-Mar-26	
<b>PROJECT: TENDER TITLE</b>		Supply and Delivery of Heater Elements at Lethabo Power Station for a five (5) year period on an "as and when required" basis for Lethabo Power Station.	
<b>SIGNATURE</b>		Risk and Assurance representative	